

The Gym Group – Additional terms & conditions for October Save promotion

Introduction

The following terms apply to the “SAVE” promotion (“the offer”) valid between 00:01 Monday 17th October 2022 until 23.59 Monday 31st October 2022* (see exceptional extended closing date, 23.59 on Tuesday 1st November 2022). These terms are in addition to:

- Membership agreement and terms & conditions (www.thegymgroup.com/legal)
- Privacy & cookie policy (www.thegymgroup.com/privacy-cookie-policy)

Additional terms

We have set out below the terms and conditions for our September Save promotion:

1. The Promoter is The Gym Limited (trading as The Gym Group) of 5th Floor, OneCroydon, 12 - 16 Addiscombe Road, Croydon, CR0 0XT (company number 05659669)
2. This offer can only be used for our monthly membership products, “DO IT” and “LIVE IT”, at participating gyms. The offer includes all relevant product benefits.
3. The actual discount across the first payment will differ by gym and can be viewed on the relevant gym page or once you have selected a gym in the join process.
4. The offer cannot be used in conjunction with another offer.
5. The offer cannot be transferred to another person.
6. The offer cannot be exchanged for cash or any other product or service.
7. We reserve the right to amend or remove the offer at any time.
8. The offer can only be activated using the relevant promotional code during the offer's validity period.
9. The offer is only available at open gyms and excludes any gyms without the promotional banner showing on those gyms joining page.
10. We reserve the right to make reasonable changes to The Gym Membership Rules (<https://www.thegymgroup.com/legal/the-gym-membership-rules/>) and the Membership Agreement at any time. It is your responsibility to check online at regular intervals for changes to these documents.
11. We reserve the right to remove the offer from a location during the promotional period for health and safety reasons, for example, if the location becomes too busy.
12. We recommend that you print out a copy of these Additional Terms for your records and future reference.
13. These terms and conditions shall be governed by and construed in accordance with the law and subject to the exclusive jurisdiction of the courts of England and Wales.

*Exceptional Extended Closing Date

At 16.30 on Monday 31st October 2022, we were made aware of reported issues impacting consumers trying to transact our SAVE promotion (50% off for 3 months on monthly memberships and no joining fee). Some consumers were unable to complete their journey due to unforeseen abnormal outages on our website. These unforeseen events became intermittent and reportedly continued for a few hours for some users on various browsers, we sincerely apologise to anyone impacted during this period trying to purchase a membership using this offer or promotion. In the interest of fairness to those unable to transact due to these events we have taken the decision to extend the closing date of the offer to finish one day later Tuesday 1st November 2022 at 23.59 in order to ensure that those who wished to participate in the offer can have a fair opportunity to do so.